# Stochastic Packet Loss Model to Evaluate QoE Impairments

Oliver Hohlfeld Technische Universität Berlin / Deutsche Telekom Laboratories

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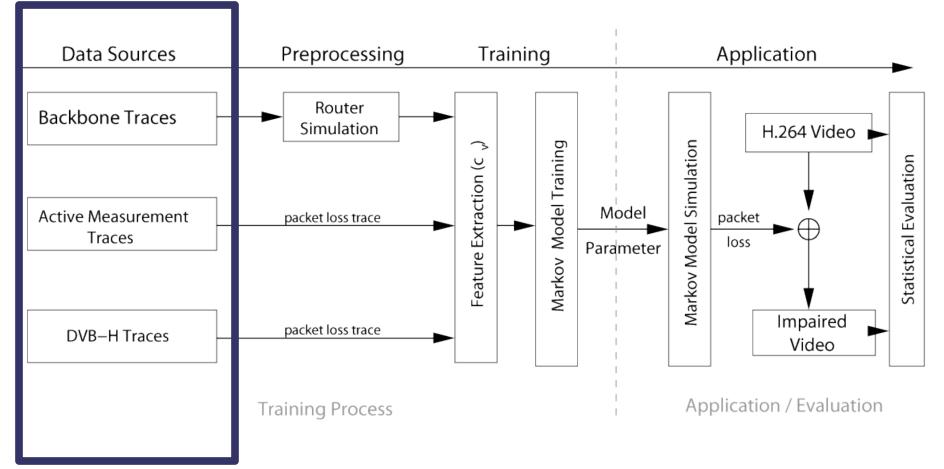
## Video Quality of Experience

- Most of Internet bandwidth consumed by video

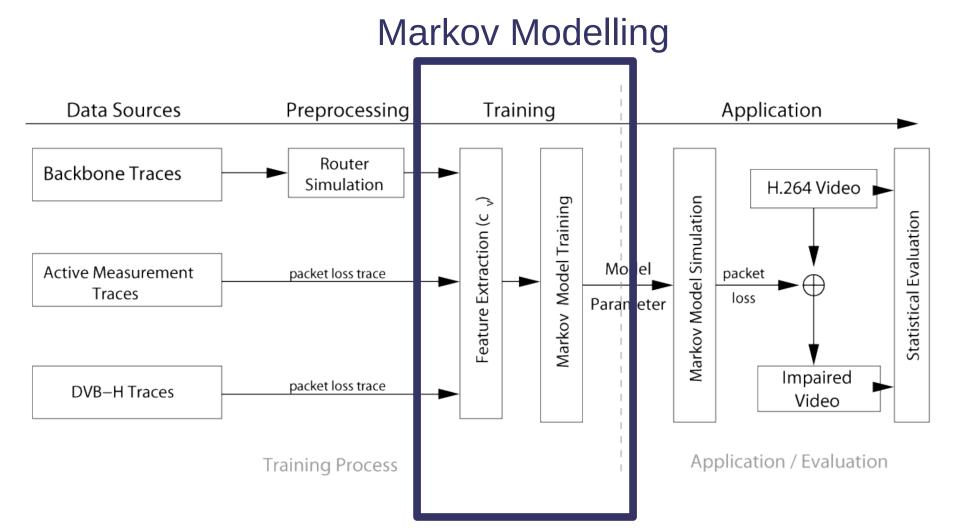
   "The Video Tsunami" [Eubanks, 71<sup>st</sup> IETF, March 08]
- Amount of streamed video increases
  - Current IPTV deployment at Deutsche Telekom and other ISPs
- Quality of Experience?
  - Subjective quality perceived by user
  - "mature" for voice (parametric: ITU E-Model)
  - QoE research is exploring new fields
    - Thin Clients [Staehle et al. (2008)]
  - How to model the user's perception of video?
    - Open question

#### Setup

#### **Data Sources**

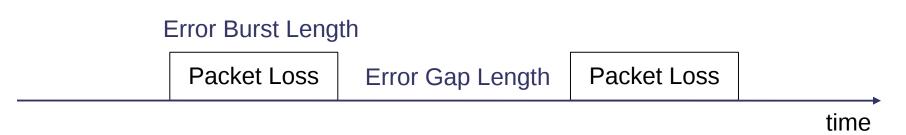






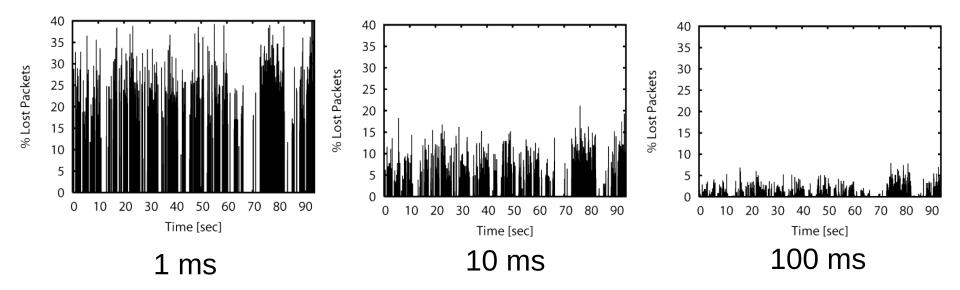
## **Channel Descriptors**

- Typical description method
  - Error Gap & Burst Lengths
  - Useful for evaluating error correction codes



- Our approach
  - Second-order statistics in multiple time-scales
  - Standard description method in teletraffic modelling

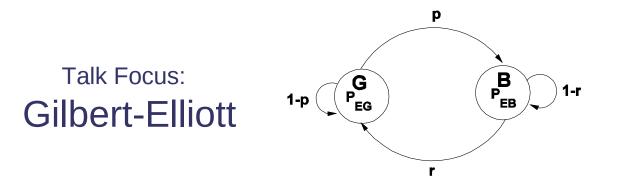
#### Variability In Multiple Time-Scales



- Variability in multiple time-scales
- Equivalent to autocorrelation

#### **Stochastic Models**

- Advantages over traces
  - Less storage capacity necessary
  - Parameters typically have a clear interpretation and can be adapted to application demands
- Typically tradeoff between complexity and accuracy
  - Low complexity models are analytically good traceable
  - Memoryless models inadequate for bursty channels
    - Bad channel conditions persist, e.g. in finite queues
- 2-state Markov models may fit packet dropping process in finite buffer queuing systems [Zorzi (2003)]



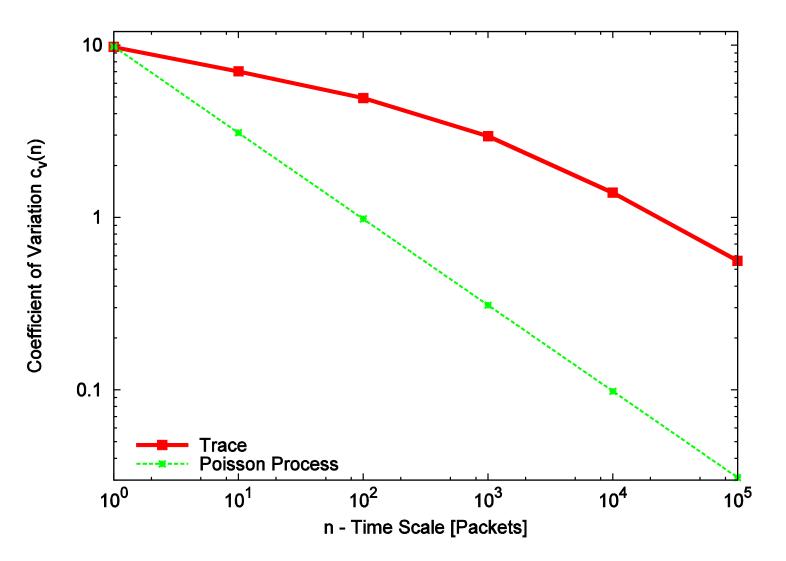
## Second-Order Statistics of Gilbert-Elliott Models

- Wanted: Variance for the number of packet losses in a time frame of size N
- Described by Coefficient of Variation  $c_v(N) = \sigma/\mu$ 
  - Comprehensive measure of 2nd order statistics
  - Intuition: variance cannot be interpreted without knowledge of the mean
- Derived by generating functions
  - Explicit expression for Gilbert-Elliott:

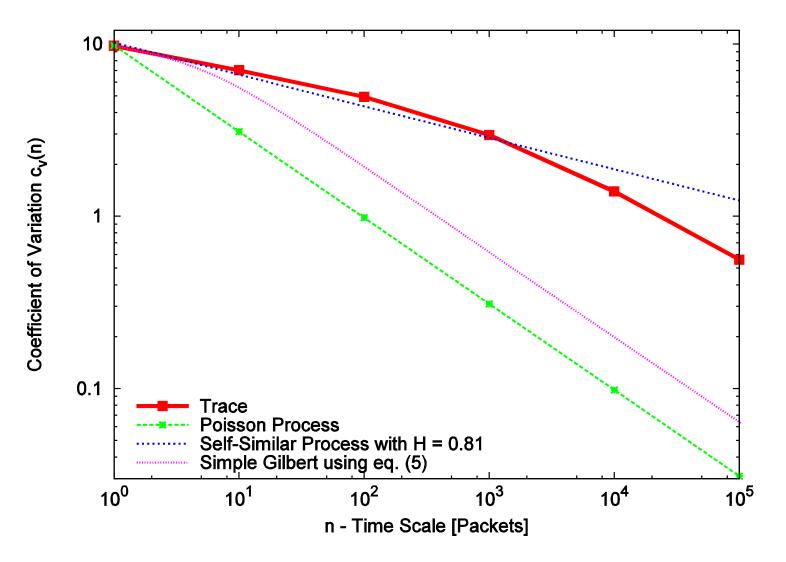
$$c_{v}(N) = \frac{1}{\sqrt{N}} \sqrt{\frac{hp+kr}{\omega} + \frac{2pr(1+p+r)(h-k)^{2}}{\omega(p+r)}} \left(1 - \frac{1-(1+p+r)^{N}}{N(p+r)}\right)$$
$$\omega := (1-h)p + (1-k)r$$

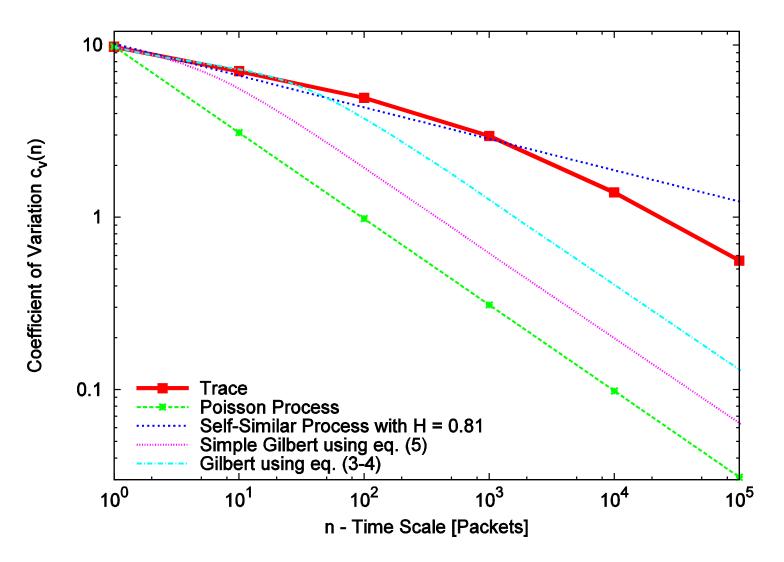
#### **Evaluation**

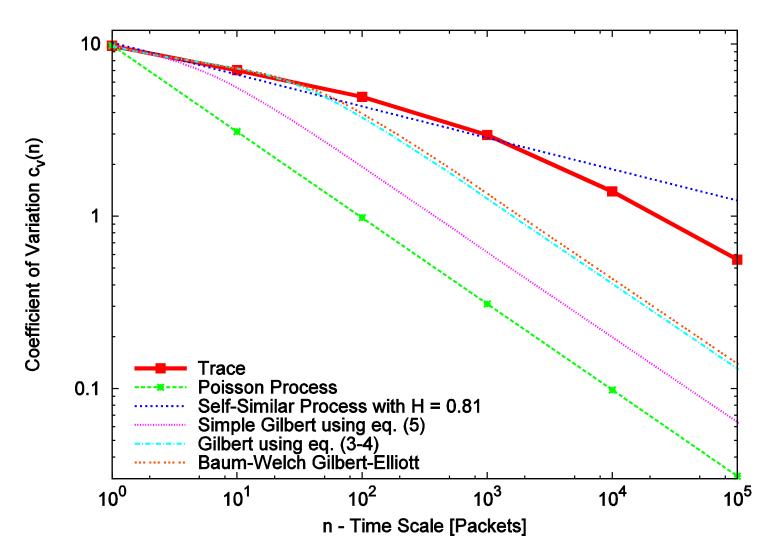
How accurate did we model?



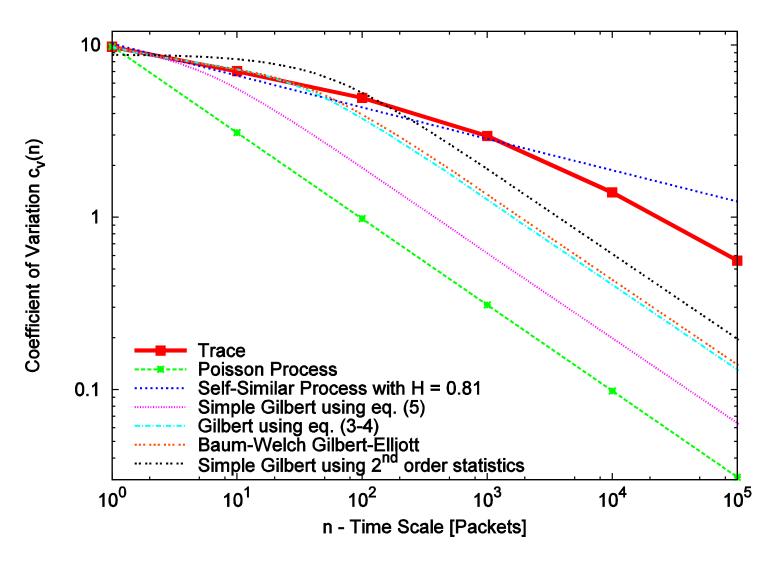
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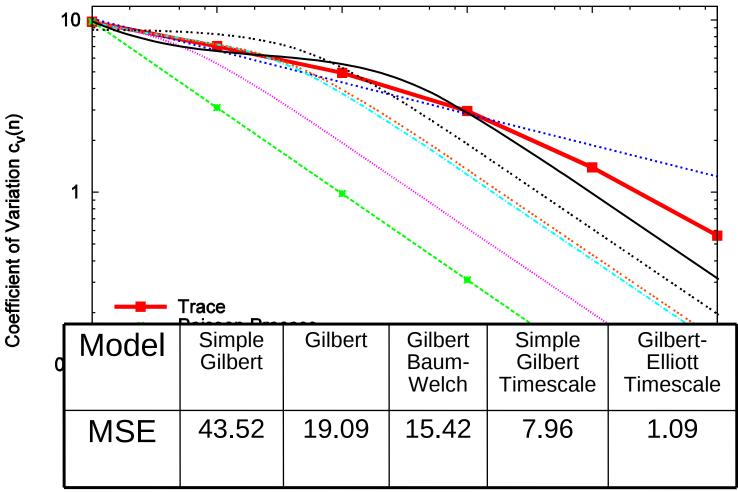






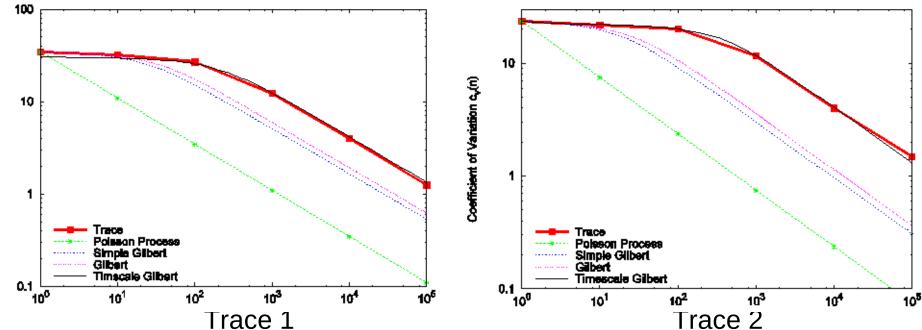
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#### **DVB-H Packet-Error Traces**

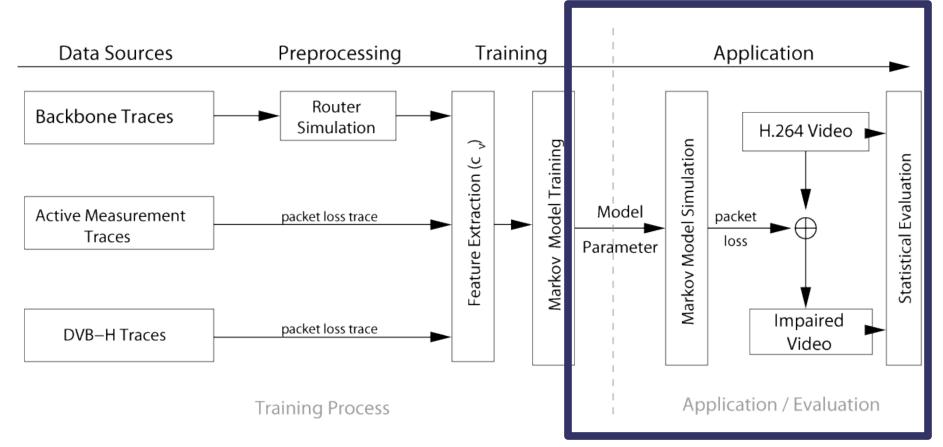
Traces from Jussi Poikonen, University of Turku (Finland)



MSE/Trace	Loss Rate	Simple Gilbert	Gilbert	Timescale Gilbert-Elliott
1	0.08 %	32.93	22.19	4.29
2	1.8 %	34.54	27.08	0.008
3	6.7 %	0.372	/	0.017

#### Setup

#### Video Impairments



#### Video Samples





Movie Trailer



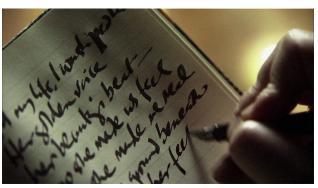
Interview

Soccer Match

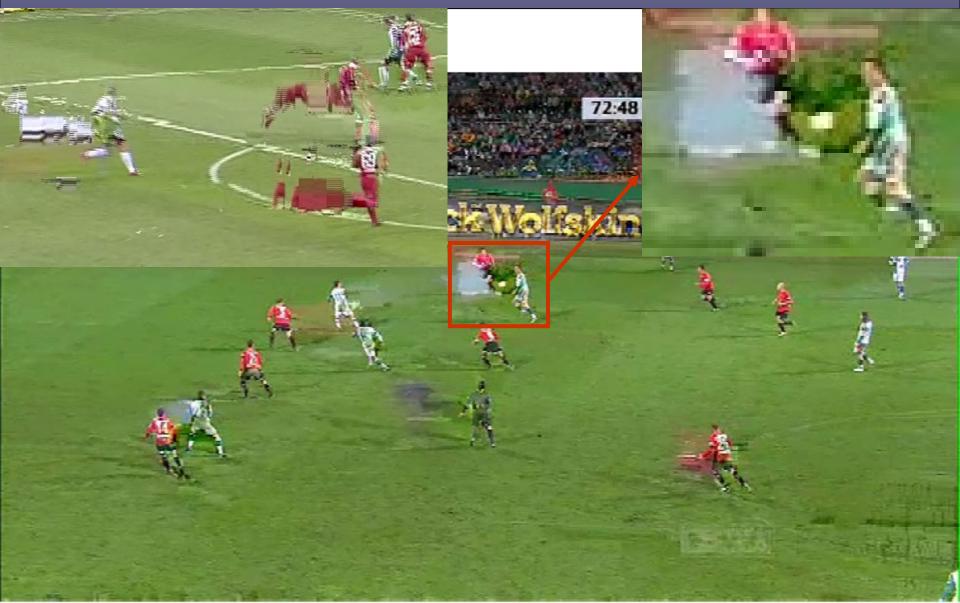
U2 Music Clip



**Movie Sequence** 



#### Visual Impairments caused by Packet Loss



#### Summary

- Analysed loss processes are not exactly selfsimilar
  - Suggests that Markov models are appropriate
  - Packet loss process can be modeled using simple models
- New fitting procedure leads to a closer match in multiple time-scales than classical methods
  - Flexibility to include information from relevant timescales
- Model used as impairment generator for video quality of experience studies

#### Publications

- Hohlfeld, Oliver; Geib, Rüdiger; Hasslinger, Gerhard: Packet Loss in Real-Time Services: Markovian Models Generating QoE Impairments
  - In: 16th International Workshop on Quality of Service (IWQoS), pp. 261-270, 2008.
- Hasslinger, Gerhard; Hohlfeld, Oliver: The Gilbert-Elliott Model for Packet Loss in Real Time Services on the Internet
  - In: 14th GI/ITG Conference on Measurement, Modeling, and Evaluation of Computer and Communication Systems (MMB), 2008.





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